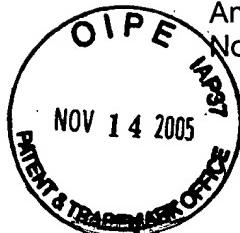


I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 8, 2005.



Alexandra Allison
Alexandra Allison

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel F. Williams, et al.
Application No. : 09/820,292
Filed : March 27, 2001
Title : APPARATUS, SYSTEMS AND METHODS FOR
ONLINE, MULTI-PARCEL, MULTI-CARRIER, MULTI-
SERVICE PARCEL RETURNS SHIPPING
MANAGEMENT
Grp./Div. : 3629
Examiner : Webb, Jamisue A.
Docket No. : PSTM0042/MRK

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312
Pasadena, CA 91101-4710
November 8, 2005

Commissioner:

In reply to the Office Action, dated July 14, 2005, regarding the above-identified application, please amend the above-identified application and enter the Response and Remarks as indicated below; reconsideration of the application in view of the Amendments and the Response and Remarks below is respectfully requested. A Petition for an Extension of Time of one month and the fee for a one-month extension are filed concurrently herewith

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the Listing of Claims that begins on page 3 of this paper.

Response and Remarks begin on page 39 of this paper.